



COMMUNITY BENEFIT REPORT 2017

Mission:

To provide personalized, compassionate healthcare while promoting wellness in the communities we serve.



NEMAHA VALLEY

Community Hospital & Seneca Family Practice

1600 Community Drive | Seneca, Kansas 66538

Hospital 785-336-6181 Clinic 785-336-6107

www.nemvch.com

History of Nemaha Valley Community Hospital

It all began with the determination of one woman, Mrs. J.P. Koelzer, to keep doctors in town. As a result, Nemaha Valley Community Hospital opened its doors in 1943. Through the years the hospital thrived, even being described in a Saturday Evening Post article as “therapy of neighborliness.” The hospital was so successful that it outgrew its original building by 1950 and an expansion to accommodate the growth was completed in 1953. Like many small community hospitals there have also been very lean years. During these years the area communities wrapped their arms around the hospital and showed support in any way they could. In the early 1980’s plans were underway for construction of a new hospital and by early 1989, the new 24-bed facility was complete.

In 1999, NVCH applied for, and was granted, Critical Access Hospital (CAH) status through the Centers of Medicare and Medicaid Services and the State of Kansas. As a CAH, the hospital is licensed for 24 beds and provides adult and pediatric hospital based healthcare services, obstetrics, inpatient and outpatient surgery, emergency room services, diagnostic laboratory services, imaging services as well as other diagnostic and treatment services.

In 2010 NVCH completed an expansion to support Seneca Family Practice, the Outpatient Specialty Clinic and Physical and Occupational Therapy.

Dedicated to Providing Quality Healthcare

We have a duty to continuously meet the health care needs and exceed the expectations of our patients. Our vision is to be recognized as a leading independent, community-based hospital committed to our patients, their families and the communities we serve by:

- ◆ **Excelling** in patient centered care through strategic use of technology and personalized, compassionate care;
- ◆ **Promoting** the health and well being of our communities through education and resource development;
- ◆ **Creating** an organizational culture based on teamwork and accountability that values professional growth and individual learning; and
- ◆ **Measuring** performance based on financial stability, quality scores and compliance with best practices.



**Nemaha Valley Community Hospital and
Seneca Family Practice—2017**

COMMUNITY BENEFIT HIGHLIGHTS

At Nemaha Valley Community Hospital we are dedicated to our mission to provide personalized, compassionate healthcare while promoting wellness in the communities we serve. From health programs and education, to fundraisers and volunteer opportunities, we are here to enhance access to quality healthcare for everyone.

As a non-profit critical access hospital we invest in the communities we serve. We do this by reinvesting in our facility, improving technology, providing education and health care services and reaching out to support our friends, families, and our partners in the continuum of care.

We provide medical services and education for communities throughout Northeast Kansas and Southeast Nebraska. This includes Nemaha, Marshall, Pottawatomie, Jackson and Brown counties in Kansas and Pawnee and Richardson counties in Nebraska.

Nemaha Valley Community Hospital serves patients 24 hours a day, 365 days a year.

In 2017

1314 People treated in our ER

1008 Inpatient care days

86.4 Hours was the average length of stay

824 Swing Bed days

58 Babies were delivered

39,687 Total occasions of service

Economic Impact

The direct economic benefit to Nemaha County and surrounding communities from the operation of Nemaha Valley Community Hospital and Seneca Family Practice goes beyond the number of people employed and the wages they receive. There is a secondary impact or “ripple effect” that comes from local businesses buying and selling to each other, and from employees spending their income for household goods and services. The ripple effect spreads the economic impact of the health sector throughout the area.

The Kansas Hospital Association report on the importance of the healthcare sector to local economies¹ estimates there is a spill-over effect into other sectors of the economy of 23 cents for every dollar spent. In addition, an estimated .44 jobs are created for every job in the health care sector.

¹Kansas Hospital Association, *Impact of Health Care in the Economy*, October 2017.

Categories	FY 2017
Estimated Volunteer, Charitable & In-kind contributions	\$ 32,881
Financial Assistance Charity Care	\$ 114,592
Third party contractual adjustments and other discounts	\$10,382,613
Bad Debt	\$ 514,456

	FY 2017	Secondary Impact
Total number of employees	154	+ 67.76 jobs
Total direct wages paid	\$ 7,431,868	+ \$ 1,709,330 income generated in other businesses & industries

WHAT DOES THIS MEAN

Community Health Improvement

Nemaha Valley Community Hospital (NVCH) provides a wide variety of services to help improve the overall health in the communities that we serve. We use our resources and personnel to provide important health education and information to the communities we serve. These activities extend above and beyond routine patient care and are not billable services. We host a variety of community based seminars, monthly support groups, an annual health fair and many other educational opportunities. We also host many support groups including a Diabetic Support, the Better Breathers Club, Grief Support and Infant Loss Support. We provide access to a Breastfeeding Clinic, Babies Best Start Program, Certified Diabetic Educator, Re-Power Program, and two Certified Navigators for Marketplace Insurance. Our Licensed Social Worker provides assistance with a Living Will, Durable Power of Attorney, Medicare guidance and Bereavement counseling.

Community Support

Employees at Nemaha Valley Community Hospital donate their time and skills to a variety of community groups and organizations including; American Legion Riders, American Red Cross, Axtell EMS, Axtell Library, Boy Scouts Troop 71, Catholic Charities Summer Food program, Highland Community College, Junior Achievement, Kansas Shrine Bowl, Local school athletic programs, Nemaha Central Booster Club, Nemaha County STEP Foundation, Nemaha County Training Center, Seneca Community Television, Relay for Life, Rural Development Association of Northeast Kansas, Seneca Janes, United 4 Youth and area 4-H Clubs, Altar Societies, Churches and other recreation programs.

Charitable and In-Kind Contributions

Nemaha Valley Community Hospital practices good citizenship by providing charitable contributions and in-kind donations of good or services to local charitable organizations. Local organizations include, but not limited to, American Cancer Society, American Legion Riders, Axtell Schools, Centralia Schools, Junior Achievement, Knights of Columbus, Nemaha County Historical Society, Nemaha County STEP Foundation, NCTC, Nemaha Central Schools, Race Against Breast Cancer, Relay for Life, Seneca Area Chamber/SDI, SCTV, Spring Creek Golf Course, St. Peter and Paul School, Wetmore Schools and many area Altar Societies and Churches.

Financial Assistance

Nemaha Valley Community Hospital, as a not-for-profit 501 (c)(3) tax exempt entity, provides charitable medical care to those who qualify. The hospital has financial assistance policies which outline the procedures for patients of limited means to apply for help with payment for their medical care.

Third party contractual adjustments & other discounts

In addition to financial assistance provided to those who qualify, Nemaha Valley Community Hospital also accepts any patient who carries Medicare, Medicaid, Blue Cross Blue Shield and a variety of other insurances. The cost of providing medical care often exceeds the amount these insurers pay for the services provided thus creating a shortfall.

Bad Debt

Uncompensated care includes services for which Nemaha Valley Community Hospital billed but did not receive payment from the patient or the insurer.

For more information on the community benefits provided through Nemaha Valley Community Hospital and Seneca Family Practice please contact Courtney Schmelzle, Community Outreach Coordinator.