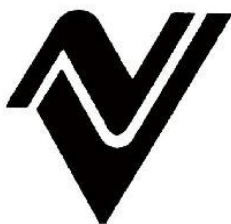




COMMUNITY BENEFIT REPORT 2018

Mission:

To provide personalized, compassionate healthcare while promoting wellness in the communities we serve.



NEMAHA VALLEY

Community Hospital & Seneca Family Practice

1600 Community Drive | Seneca, Kansas 66538

Hospital 785-336-6181 Clinic 785-336-6107

www.nemvch.com

A Message to our Community—Kiley Floyd, CEO

We are pleased to present you with our 2018 Community Benefit Report. This report outlines many of the community-focused programs and services that enable us to achieve our mission and improve the health of our community. It is a testimony to the commitment and leadership of our medical staff, Board of Trustees, employees, volunteers and our community partners.

We provide our community with direct patient care, preventative screenings and services, educational outreach programs, partnership with area organizations and investments in technology, facilities and our staff. These initiatives enable us to meet the ever-evolving challenges area not-for-profit hospitals face every day.

In 2018, Nemaha Valley Community Hospital concluded our third Community Health Needs Assessment (CHNA) in partnership with Sabetha Community Hospital and the Nemaha County Health Department. This important assessment examined health status, barriers to care, demographics and social issues that affect people in our service area. A diverse group of leaders met on numerous occasions to identify priorities and devise action strategies to best meet the needs identified including: Mental Health, Alcohol Abuse, Cancer Care, Obesity, Health Education and Substance Abuse. On June 25, 2018, the Nemaha Valley Community Hospital Board of Trustees adopted the CHNA Implementation Strategy for 2019-2021.

We take our responsibility seriously to invest in our resources and energies to understanding and meeting the diverse healthcare needs of all and ensure that everyone, regardless of ability to pay, receives necessary care. Our team of passionate and dedicated healthcare professionals, along with many partners throughout the area, helped us contribute significantly to the health and well-being of our service area.

Our Commitment

At Nemaha Valley Community Hospital we are dedicated to our mission to provide personalized, compassionate healthcare while promoting wellness in the communities we serve. From health programs and education, to fundraisers and volunteer opportunities, we are here to enhance access to quality healthcare for everyone.

As a non-profit critical access hospital we invest in the communities we serve. We do this by reinvesting in our facility, improving technology, providing education and health care services and reaching out to support our friends, families, and our partners in the continuum of care.



COMMUNITY BENEFIT HIGHLIGHTS

As always, we continue to ensure that we are focusing on educating our community on prevention and obtaining optimal health. This report showcases some of our current outreach efforts and partnerships that work together to ensure Nemaha County is a healthy, vibrant place to live, work and play.

New Services for 2018

Alzheimer's Remote Learning Series

Healthy Living with Diabetes
Education Program

Full Pulmonary Function Test Ability

Industrial Wellness Program

LVST Parkinson's Big Program

Lymphedema Therapy Program

Volunteer Services Program

Nemaha Valley Community Hospital serves patients 24 hours a day, 365 days a year.

In 2018

1447 People treated in our ER

915 Inpatient care days

81.6 Hours was the average length of stay

735 Swing Bed days

66 Babies were delivered

37,834 Total occasions of service

Economic Impact

The direct economic benefit to Nemaha County and surrounding communities from the operation of Nemaha Valley Community Hospital and Seneca Family Practice goes beyond the number of people employed and the wages they receive. There is a secondary impact or "ripple effect" that comes from local businesses buying and selling to each other and from employees spending their income for household goods and services. The ripple effect spreads the economic impact of the health sector throughout the area.

The Kansas Hospital Association report on the importance of the healthcare sector to local economies¹ estimates there is a spill-over effect into other sectors of the economy of 26 cents for every dollar spent. In addition, an estimated .33 jobs are created for every job in the hospital.

¹Kansas Hospital Association, *Impact of Health Care in the Economy*, October 2017.

Categories	FY 2018
Estimated Volunteer, Charitable & In-kind contributions	\$ 31,426
Financial Assistance Charity Care	\$ 241,459
Third party contractual adjustments and other discounts	\$10,302,839
Bad Debt	\$ 461,658

	FY 2018	Secondary Impact
Total number of employees	162	+ 53.46 jobs
Total direct wages paid	\$ 7,921,386	+ \$ 2,053,560 income generated in other businesses & industries

WHAT DOES THIS MEAN

Community Health Improvement

Nemaha Valley Community Hospital (NVCH) provides a wide variety of services to help improve the overall health in the communities that we serve. We use our resources and personnel to provide important health education and information to the communities we serve. These activities extend above and beyond routine patient care and are not billable services. We host a variety of community based seminars, monthly support groups, an annual health fair and many other educational opportunities. Our support groups that we host include a Diabetes Support, the Better Breathers Club, Grief Support and Infant Loss Support. We provide access to a Breastfeeding Clinic, Babies Best Start Program, Cardiac Rehab, Certified Diabetic Educator, Certified Car Seat Technician, Re-Power Program and two Certified Navigators for Marketplace Insurance. Our Licensed Social Worker provides assistance with a Living Will, Durable Power of Attorney, Medicare guidance and bereavement counseling.

Community Support

Employees at Nemaha Valley Community Hospital donate their time and skills to a variety of community groups and organizations including; American Legion Riders, American Red Cross, Axtell EMS, Axtell Library, Baileyville Benefit, Boy Scouts Troop 71, Catholic Charities Summer Food Program, City of Seneca, Highland Community College, Junior Achievement, Kansas Shrine Bowl, Nemaha Central, St Peter & Paul, Centralia and Axtell schools, Nemaha County STEP Foundation, Nemaha County Training Center, Seneca Community Television, Rural Development Association of Northeast Kansas, Seneca Janes, United 4 Youth and area 4-H Clubs, Altar Societies, community benefits, churches and other recreation programs.

Charitable and In-Kind Contributions

Nemaha Valley Community Hospital practices good citizenship by providing charitable contributions and in-kind donations of good or services to local charitable organizations. Local organizations include, but not limited to, American Cancer Society, American Legion Riders, Axtell Schools, Centralia Schools, Junior Achievement, Knights of Columbus, Nemaha County Historical Society, Nemaha County STEP Foundation, NCTC, Nemaha Central Schools, Race Against Breast Cancer, Relay for Life, Seneca Area Chamber/SDI, SCTV, Spring Creek Golf Course, St. Peter and Paul School, Wetmore Schools and many area Altar Societies and Churches.

Financial Assistance

Nemaha Valley Community Hospital, as a not-for-profit 501 (c)(3) tax exempt entity, provides charitable medical care to those who qualify. The hospital has financial assistance policies which outline the procedures for patients of limited means to apply for help with payment for their medical care.

Third Party Contractual Adjustments & other Discounts

In addition to financial assistance provided to those who qualify, Nemaha Valley Community Hospital also accepts any patient who carries Medicare, Medicaid, Blue Cross Blue Shield and a variety of other insurances. The cost of providing medical care often exceeds the amount these insurers pay for the services provided thus creating a shortfall.

Bad Debt

Uncompensated care includes services for which Nemaha Valley Community Hospital billed but did not receive payment from the patient or the insurer.

For more information on the community benefits provided through Nemaha Valley Community Hospital and Seneca Family Practice please contact Courtney Schmelzle, Community Outreach Coordinator.