

Online Access to Your Health

You shop online. You bank online. You keep in touch with you with your family and friends online. Now Nemaha Valley Community Hospital has a new way for you to manage your health online. All you need is your email address to set up a secure account, and you can access your important health information when it's convenient for you.

Your medical information in your information, and our Online Patient Portal provides easy access to review important information at any time. By using the Online Patient Portal you are able to be an active member of your health care team and can manage your care easily and securely.



Patient Portal Username:

Patient Portal Password:



We also have a mobile app to give you convenient digital access to your health records. The **Healthlife** app allows you to view your Patient Portal account, request an appointment, message your physician and more!

Nemaha Valley Community Hospital & Seneca Family Practice

1600 Community Drive

Seneca, KS 66538

Phone: 785-336-6181

Website: www.nemvch.com



Patient Portal



Convenience at your fingertips

NEMAHA VALLEY
Community Hospital & Seneca Family Practice

785-336-6181 ■ www.nemvch.com

Managing Your Health Is Easy

Whether you want to schedule an appointment, see results from a recent test or ask a question, you can now get the answers at your fingertips.

Use the Patient Portal to:

- Review Your Health Information
- Message Your Physician/Ask a Nurse
- Schedule an Appointment
- Review Lab Results

Your Patient Portal Benefits Include:

- All your health information is available in one place.
- You can download your health information and share it with your specialty healthcare providers.
- Tracking helps you become an active member of your healthcare team.
- Your health information is secure.



Setting Up Your Patient Portal

During registration, you should be asked if you want to register for the Patient Portal. To sign up you will need to provide Nemaha Valley Community Hospital (NVCH) with:

- An email address
- Establish a challenge question

If you have one email address for your family and want access to multiple family member's information please let us know and we will send you a proxy email to get your portal set up.

When you receive an email from NVCH:

- You will have 90 days to setup your account in the Patient Portal.
- A link will be included in the email, the link will direct you to the Patient Portal.
- The first time to the Patient Portal you will be required to verify your identity with your date of birth, a challenge question and agreeing to the privacy policy.

From the patient portal link:

- Follow the outlined steps on the page.
- Answer your pre-established security question.
- Fill in the required fields to create your account.
- Establish a login ID and Password.

You can also self-enroll in the Patient Portal through the patient portal link of our website—www.nemvch.com.

FREQUENTLY ASKED QUESTIONS

Where does my health information come from?

All of the information in the Patient Portal comes from your NVCH Electronic Health Records. This ensures that you have access to the most accurate, up-to-date information possible.

Is my information safe?

Yes. NVCH is providing you a way to securely access your health information. Your unique username and password will let you safely and securely sign in to your NVCH Patient Portal account.

What if I have questions about my health records?

Contact your healthcare team at Seneca Family Practice at 785-336-6107.

What if I have questions about the Patient Portal?

Contact the 24hr Patient Portal line at 877-621-8014.