

GROWING HEALTHIER
COMMUNITIES TOGETHER



2019 Community Benefit Report

**Mission: To provide personalized,
compassionate healthcare while promoting
wellness in the communities we serve.**



A Message to our Community

Kiley Floyd, CEO

Nemaha Valley Community Hospital has served our local communities for more than 76 years. We have been and continue to be committed to helping you and your family adopt habits that support your healthy lifestyle.

We know that improving health and wellness takes more than just providing access to doctors and other health care providers. There are social determinants of health, like having safe shelter and reliable transportation or healthy food and safe neighborhoods, that impact overall well-being as much as the care you receive from our providers. Our staff is active in our communities to identify resources, participate in community activities, and support the overall wellbeing of the community.

We invest in community partnerships so that we can more effectively impact social barriers to health. Additionally, we continue to invest in our facility and life-saving technology so our dedicated and talented staff can bring leading-edge medicine to the community. In addition to our daily commitment to care for you when you are ill or hurt, we are also working to help you outside of the hospital by encouraging and inspiring you to choose nutritious foods, engage in regular physical activity, proactively manage chronic disease and be safe at home and work.

As a leader in our community, we strive to provide the highest quality care possible. We do this by creating places where people choose to come for healthcare, physicians want to practice and employees want to work. We are creating a legacy of care for today and generations to come. We are proud of the work we do, and we are encouraged by the physical, mental and economic impact it has on our community.

Thank you for the opportunity to serve. We look forward to a healthier future for those we serve.

Our Vision:

Nemaha Valley Community Hospital will be recognized as a leading independent community-based hospital committed to our patients, their families, and the communities we serve by:

- Excelling in patient centered care through strategic use of technology and personalized, compassionate care;
- Promoting the health and wellbeing of our communities through education and resource development;
- Creating an organizational culture based on teamwork and accountability that values professional growth and individual learning; and
- Measuring performance based on financial stability, quality scores and compliance with best practices.

Our Values:

C - Compassionate care, all the time, in every situation

A - Achieving excellence through accountability

R - Respecting the dignity of each patient and their family

E - Enriching the lives of those we serve by investing in education, technology and our staff



COMMUNITY BENEFIT HIGHLIGHTS

The value Nemaha Valley Community Hospital provides to our local community is broader than the delivery of health care services. NVCH provides a strong economic foundation through investment in employees, infrastructure, buildings and equipment. In turn our dollars spent in the community grow the local economy by supporting other businesses and individuals.

As always, we continue to ensure that we are focusing on educating our community on prevention and obtaining optimal health. This report showcases some of our current outreach efforts and partnerships that work together to ensure Nemaha County is a healthy, vibrant place to live, work and play.

We are truly blessed to be in such a generous community! It is our pleasure to give back to the patients, friends, volunteers and neighbors that are so supportive throughout the year.

SERVING OUR PATIENTS IN 2019

1491

People treated in our Emergency Room

1031

Inpatient Care Days

79.20

Hours of Average Length of Stay

867

Swing Bed Days

58

Babies Delivered

40,796

Total Occasions of Outpatient Service

INVESTING IN OUR COMMUNITY

\$32,030

Estimated Volunteer,
Charitable and In-Kind
Contributions

\$290,274

Financial Assistance &
Charity Care

\$10,884,997

Third Party Contractual
Adjustments & Other
Discounts

\$209,333

Bad Debt

The Kansas Hospital Association report on the importance of the healthcare sector to local economies¹ estimates there is a spill-over effect into other sectors of the economy of 31 cents for every dollar spent. In addition, an estimated .40 jobs are created for every job in the hospital.

- NVCH currently has **165 employees** which has a secondary impact of **+66 jobs**.
- The total direct **wages** paid for FY 2019 was **\$8,075,876** and the secondary impact of **+\$2,503,521 income generated in other business and industries**.

¹ Kansas Hospital Association, *Impact of Health Care in the Economy*, October 2019.

WHAT DOES THIS MEAN

Community Health Improvement

Nemaha Valley Community Hospital (NVCH) provides a wide variety of services to help improve the overall health in the communities that we serve. We use our resources and personnel to provide important health education and information to the communities we serve. These activities extend above and beyond routine patient care and are not billable services. We host a variety of community based seminars, monthly support groups, an annual health fair and many other educational opportunities. Our support groups that we host include a Diabetes Support, the Better Breathers Club, Grief Support and Infant Loss Support. We provide access to a Breastfeeding Clinic, Babies Best Start Program, Cardiac Rehab, Certified Diabetic Educator, Certified Car Seat Technician, Re-Power Program and two Certified Application Counselors for Marketplace Insurance. Our Licensed Social Worker provides assistance with a Living Will, Durable Power of Attorney, Medicare guidance and bereavement counseling.

Community Support

Employees at Nemaha Valley Community Hospital donate their time and skills to a variety of community groups and organizations including; Alzheimer's Association, American Legion Riders & Auxiliary, American Red Cross, Axtell EMS, Axtell Library, Baileyville Benefit, Boy Scouts Troop 71, Catholic Charities Summer Food Program, City of Seneca, Highland Community College, Junior Achievement, Kansas Shrine Bowl, Nemaha Central, Sts. Peter & Paul, Centralia and Axtell schools, Nemaha County STEP Foundation, Nemaha County Training Center, Seneca Community Television, Rural Development Association of Northeast Kansas, Seneca Janes, United 4 Youth and area 4-H Clubs, Altar Societies, community benefits, churches and other recreation programs.

Charitable and In-Kind Contributions

Nemaha Valley Community Hospital practices good citizenship by providing charitable contributions and in-kind donations of good or services to local charitable organizations. Local organizations include, but not limited to, American Cancer Society, American Legion Riders, Axtell Schools, Centralia Schools, Junior Achievement, Knights of Columbus, Nemaha County Historical Society, Nemaha County STEP Foundation, NCTC, Nemaha Central Schools, Race Against Breast Cancer, Seneca Area Chamber/SDI, SCTV, Spring Creek Golf Course, Sts. Peter and Paul School, Wetmore Schools and many area Altar Societies and Churches.

Financial Assistance

Nemaha Valley Community Hospital, as a not-for-profit 501(c)(3) tax exempt entity, provides charitable medical care to those who qualify. The hospital has financial assistance policies which outline the procedures for patients of limited means to apply for help with payment for their medical care.

Third Party Contractual Adjustments & other Discounts

In addition to financial assistance provided to those who qualify, Nemaha Valley Community Hospital also accepts any patient who carries Medicare, Medicaid, Blue Cross Blue Shield and a variety of other insurances. The cost of providing medical care often exceeds the amount these insurers pay for the services provided thus creating a shortfall.

Bad Debt

Uncompensated care includes services for which Nemaha Valley Community Hospital billed but did not receive payment from the patient or the insurer.

For more information on the community benefits provided through Nemaha Valley Community Hospital and Seneca Family Practice please contact Courtney Schmelzle, Community Outreach Coordinator.