## Nemaha Valley Community Hospital & Seneca Family Practice

Sharing your recent experience with us is vital in helping us continue to improve our services for you and your family!



## **POSITIVE EXPERIENCE IS KEY**

At Seneca Family Practice our experienced and compassionate medical team provides full-service primary care, including OB services, routine physicals, treatment for illness and injury, diagnostic and screening services, and management of chronic conditions. Our providers and nurses are passionate about providing excellent care for you and your family. From infant care to senior health, our providers and nurses work with you to understand your needs and to focus not just on treatment, but also education and preventive care.

We value our relationship with our community and the surrounding communities. We are proud to be a trusted part of your family and look forward to providing personalized, compassionate care for many years to come. We are always exploring ways to improve our services for you and your family. For us to continue to improve these services we need your input! After your visit to the clinic or any of our ancillary services you may receive a survey via email.

These surveys capture the compassion of the personalized patient-centered care we provide and also give us suggestions for improvement to further reinforce and remind us that we are an organization whose main goal is to provide our patients, families and our community with outstanding care, comfort and confidence in our services.



## PATIENT COMMENTS

Everyone from the staff to doctors, nurses and technicians always do an excellent job. Every place I have gone in the hospital I always get the best care. Seneca is very lucky to have such a great hospital.

Dr. Stueve always goes above and beyond with my family. She always does an amazing job of listening to what you have to say and exploring every possible avenue of sickness and recovery. We trust her.

Kara was very friendly, polite, kind, gentle and explained everything before and during my mammogram. Very good people skills.

If you have an email and have been willing to share it with us, you will receive our surveys via email. If we do not currently have your email on file and you would like to begin receiving surveys, please let the receptionist know at your next appointment.

As always, we appreciate your input and are happy to respond to your concerns. Please continue to fill out those surveys!