



# 2021 COMMUNITY BENEFIT REPORT

 **NEMAHA VALLEY**  
Community Hospital & Seneca Family Practice

[www.nemvch.com](http://www.nemvch.com) | 1600 Community Drive | 785-336-6181

# Message to our Community

*Kiley Floyd, CEO*

At Nemaha Valley Community Hospital our role is to care for the health and well-being of the communities we serve. We are deeply committed to building a strong continuum of care for those communities, and that goes far beyond the walls of our hospital. It is our duty and privilege to understand the health needs of the people in our service area, and develop programs and services to specifically meet those needs.

These past two years have given us a new perspective on our own ability to pivot and adjust our programs and services within the context of addressing needs and maintaining a safe environment for patients and staff. Moving forward we will continue to explore new areas that provide us the opportunity to impact the health needs in the communities we serve.

In addition to providing patient care, collaborating with our community partners, and advancing our Mission and Vision, we frequently take time to reflect on our accomplishments as an organization, review progress on our goals, and make sure we are developing efforts that support our Strategic Plan. Our Strategic Plan outlines clear goals and expectations centered upon four core pillars in the areas of patient care, community outreach, administrative operations, and growth, as those areas of focus are integral to how we achieve our Mission and Vision.

As a leader in our community, we strive to provide the right care at the right time. We do this by creating places where people choose to come for healthcare, physicians want to practice and employees want to work. We are creating a legacy of care for today and generations to come. We are proud of the work we do, and are encouraged by the physical, mental, and economic impact it has on our community. Thank you for the opportunity to care for you and your family. We look forward to a healthier future for all of us.

Thank you,



Kiley Floyd  
Chief Executive Officer  
Nemaha Valley Community Hospital

## **Mission:**

To provide personalized, compassionate healthcare while promoting wellness in the communities we serve.

## **Vision:**

Nemaha Valley Community Hospital will be recognized as a leading independent community-based hospital committed to our patients, their families, and the communities we serve by:

Excelling in patient-centered care through strategic use of technology and personalized, compassionate care;

Promoting the health and wellbeing of our communities through education and resource development;

Creating an organizational culture based on teamwork and accountability that values professional growth and individual learning; and

Measuring performance based on financial stability, quality scores and compliance with best practices.

## **Values:**

C - Compassionate care, all the time, in every situation

A - Achieving excellence through accountability

R - Respecting the dignity of each patient and their family

E - Enriching the lives of those we serve by investing in education, technology and our staff

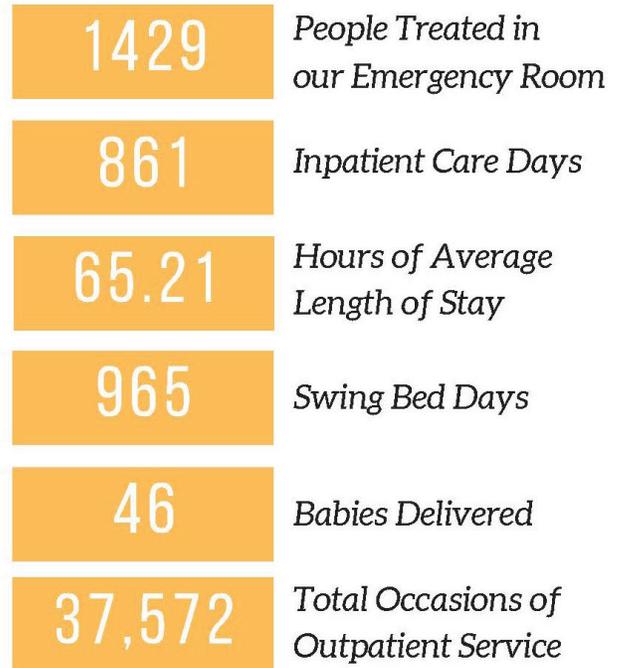
# FY 2021 at Glance

The value Nemaha Valley Community Hospital provides to our local community is broader than the delivery of health care services. NVCH provides a strong economic foundation through investment in employees, infrastructure, buildings and equipment. In turn our dollars spent in the community grow the local economy by supporting other businesses and individuals.

As always, we continue to ensure that we are focusing on educating our community on prevention and obtaining optimal health. This report showcases some of our current outreach efforts and partnerships that work together to ensure Nemaha County is a healthy, vibrant place to live, work and play.

We are truly blessed to be in such a generous community! It is our pleasure to give back to the patients, friends, volunteers and neighbors that are so supportive throughout the year.

## SERVING OUR PATIENTS IN 2021



## INVESTING IN OUR COMMUNITY



The Kansas Hospital Association's report on the importance of the healthcare sector to local economies\* estimates there is a spill-over effect into other sectors of the economy of 50 cents for every dollar spent. In addition, an estimated .60 jobs are created for every job in the hospital.

NVCH currently has **160 employees** which has a secondary impact of **+96 jobs**. The total direct **wages** paid for FY 2021 was **\$8,872,410** and the secondary impact of **+\$4,436,205 income generated in other businesses and industries**.

\* Kansas Hospital Association, Impact of Health Care in the Economy, October 2021.

# WHAT DOES THIS MEAN

## COMMUNITY HEALTH IMPROVEMENT

Nemaha Valley Community Hospital (NVCH) provides a wide variety of services to help improve the overall health in the communities that we serve. We use our resources and personnel to provide important health education and information. These activities extend above and beyond routine patient care and are not billable services. We host a variety of community based seminars, monthly support groups, an annual health fair and many other educational opportunities. We provide access to a Breastfeeding Clinic, Babies Best Start Program, Cardiac Rehab, Healthy Living with Diabetes Program, Certified Diabetes Educator, Diabetes Support Group, Smoking Cessation Program, Mental Health Awareness Education, Certified Car Seat Technician and two Certified Application Counselors for Marketplace Insurance. Our Social Worker provides assistance with a Living Will, Durable Power of Attorney, Medicare guidance and bereavement counseling.

## COMMUNITY SUPPORT

Employees at Nemaha Valley Community Hospital donate their time and skills to a variety of community groups and organizations including; Alzheimer's Association, American Legion Riders & Auxiliary, American Red Cross, Axtell EMS, Axtell Library, Baileyville Benefit, Boy Scouts Troop 71, Catholic Charities Summer Food Program, City of Seneca, Highland Community College, Junior Achievement, Kansas Shrine Bowl, Nemaha Central, Sts. Peter & Paul, Centralia and Axtell schools, Nemaha County STEP Foundation, Nemaha County Training Center, Seneca Community Television, Rural Development Association of Northeast Kansas, Seneca Janes, United 4 Youth and area 4-H Clubs, Altar Societies, community benefits, churches and other recreation programs.

## CHARITABLE AND IN-KIND CONTRIBUTIONS

Nemaha Valley Community Hospital practices good citizenship by providing charitable contributions and in-kind donations of good or services to local charitable organizations. Local organizations include, but not limited to, American Cancer Society, American Legion Riders, Axtell Schools, Centralia Schools, Junior Achievement, Knights of Columbus, Nemaha County Historical Society, Nemaha County STEP Foundation, NCTC, Nemaha Central Schools, Race Against Breast Cancer, Seneca Area Chamber/SDI, SCTV, Spring Creek Golf Course, Sts. Peter and Paul School, Wetmore Schools and many area Altar Societies and Churches.

## FINANCIAL ASSISTANCE

Nemaha Valley Community Hospital, as a not-for-profit 501(c)(3) tax exempt entity, provides charitable medical care to those who qualify. The hospital has financial assistance policies which outline the procedures for patients of limited means to apply for help with payment for their medical care.

## THIRD PARTY CONTRACTUAL ADJUSTMENTS & OTHER DISCOUNTS

In addition to financial assistance provided to those who qualify, Nemaha Valley Community Hospital also accepts any patient who carries Medicare, Medicaid, Blue Cross Blue Shield and a variety of other insurances. The cost of providing medical care often exceeds the amount these insurers pay for the services provided thus creating a shortfall.

## BAD DEBT

Uncompensated care includes services for which Nemaha Valley Community Hospital billed but did not receive payment from the patient or the insurer.

*For more information on the community benefits provided through Nemaha Valley Community Hospital and Seneca Family Practice please contact Courtney Schmelzle, Community Outreach Coordinator.*