

Section 1557 Grievance Procedure: Discrimination is Against the Law

Nemaha Valley Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)).

Nemaha Valley Community Hospital does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Nemaha Valley Community Hospital:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aides and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Risk Manager. If you believe that Nemaha Valley Community Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Risk Manager, 1600 Community Drive, Seneca, KS, 66538; 785-336-0415; Fax- 785-336-0386, or email lcross@nemvch.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Risk Manager is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights

Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>